



CUSTOMER NAME
CUSTOMER ADDRESS
CITY, STATE, ZIP CODE

Service Address:
Customer Mailing Address
City, State, Zip Code

September 29, 2014

Account Number:

Service Delivery ID:

Dear Customer,

We have been notified that you have chosen to switch to AEP Energy as your new generation supplier. This switch request is scheduled to become effective with your scheduled meter reading date of October 31, 2014.

If you have decided that you do not want this switch request to take place, or if you believe that it was requested without your knowledge or permission, you must contact the above Competitive Retail Electric Service supplier immediately.

For a list of generation suppliers in your area and their customer service phone numbers, please go to www.aepohio.com. You may also contact the Public Utilities Commission of Ohio at 1-800-686-7826 or www.puco.ohio.gov.

Sincerely,

AEP Ohio