

<insert customer name>>  
<insert customer address>>

<<post mark date>>

Welcome to Norwood’s NEW Electric Aggregation Program. On November 8, 2016, Norwood voters authorized the City to form a governmental aggregation program and negotiate favorable electric supply prices for eligible residences and businesses. Through a competitive process, the City recently selected Dynergy as the program supplier through your August 2020 meter read. Both Norwood and Dynergy are certified by the Public Utilities Commission of Ohio to provide this service.

**Program details:**

- **Fixed Electricity Price** of 5.39 ¢/ kWh through your August 2020 meter reading.
- **No cancellation fees at any time!**
- No changes in your billing; you will receive one bill from Duke Energy and they will continue to deliver your electricity and maintain the electric lines and respond to emergencies.
- **Renewable Energy Option Available:** Uses 100% Renewable Energy - 5.49¢/kWh through your August 2020 meter reading. *Note for the renewable energy price, you’ll need to call Dynergy (888-682-2170) to enroll in this option.*

As an eligible resident or small business, you will be automatically enrolled in the program unless you choose to opt-out (not participate) by **July 13, 2017**.

**Enrollment Information**

After your enrollment is finalized, Duke Energy will send you a letter confirming your enrollment and informing you of your ability to cancel your enrollment with no penalty.

**How to Opt-Out**

If you do not wish to participate, you must opt-out no later than **July 13, 2017** by completing the reply card below or calling us toll free at 888-682-2170.

If you choose to opt out (not participate), you may do so at no charge during this initial enrollment period and you will not be served by Dynergy. If you become part of the aggregation, you may cancel the agreement at any time at no charge by providing notice to Dynergy. If you choose to opt out of the program at this time, or if you choose to leave the program at a later date, you will be served by your utility, Duke Energy, under its standard service offer or until you choose an alternative supplier. If you switch back to your utility, you may not be served under the same rates, terms, and conditions that apply to other customers served by your utility.

For questions, contact Dynergy at [DynergyCustomerService@dynergy.com](mailto:DynergyCustomerService@dynergy.com) or call 888-682-2170. Please see the enclosed Terms and Conditions for full details regarding the rate option and other terms of the program.

Regards,  
City of Norwood & Dynergy

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**Community: City of Norwood**

◊ Opt out of the City of Norwood Government Electric Aggregation Program.

By checking this box, I understand that my account will not be included in the aggregation program.

**This opt out must be post marked by July 13, 2017** and mailed to: Dynergy, 312 Walnut Street, Suite 1500, Cincinnati OH 45202. Please fill out the required information in **bold**:

**Customer Name** \_\_\_\_\_ **Account Number** \_\_\_\_\_ <<account number>> \_\_\_\_\_

**Service Address** \_\_\_\_\_ <<service address>> \_\_\_\_\_

**Signature** \_\_\_\_\_ **Date** \_\_\_\_\_