

<FULLNAME>  
 <MAILING ADDRESS\_1>  
 <MAILING ADDRESS\_2>  
 <CITY>, <ST> <ZIP+4>

Welcome to the  
**City of Norwood**  
 Electric Aggregation Program

Hi <Contact\_First\_NM>,

April 12, 2021

We are pleased to let you know that your City of Norwood has chosen Dynergy to be the preferred electricity supplier for you and your neighbors through its Electric Aggregation Program. In November 2016, your community gave City Council the authority to negotiate the most favorable electricity supply rate and terms for you. We are very proud to have been chosen to serve you!

**Here's What You Can Expect**

- The program is simple! You're automatically enrolled and there's no enrollment, switching or early termination fees.
- You'll receive a guaranteed, fixed rate of 5.09¢ per kWh through your June 2022 meter read.
- If you'd prefer 100% renewable energy for 5.19¢ per kWh, please call Dynergy at the number listed below to opt in to this offer.
- You should see the new price on your bill within two billing cycles of receiving this letter!
- You will continue to receive one monthly bill from your local utility, Duke Energy. You'll notice that Dynergy will show as a line item for the supply portion on your bill.

**Secure Rate**  
 +  
**Satisfaction**  
**Guaranteed**  
 +  
**Trusted by**  
**Millions**

**Don't want to participate?**

Just complete and return the reply card below or call Dynergy at 888-682-2170 by May 3, 2021. If you choose to opt out of the program at this time, or if you choose to leave the program at a later date, you will be served by Duke Energy under its standard service offer until you choose an alternative supplier of electric service. If you switch back to your utility, you may not be served under the same rates, terms, and conditions that apply to other customers served by your utility.

To learn more about the program, please see the enclosed terms and conditions or visit <https://www.dynergy.com/municipal-aggregation/communities-we-serve/Ohio/norwood>.

With much appreciation,  
 City of Norwood & Dynergy

See Reverse for Frequently Asked Questions

Community: City of Norwood

I do not wish to take advantage of the favorable rate negotiated through the City of Norwood Electric Aggregation Program. By checking this box, I understand that my electricity account will not be included in the program.

This opt-out card must be post marked by **May 3, 2021** and mailed to Dynergy, PO Box 650764 Dallas, Texas, 75265-0764

Customer Name \_\_\_\_\_ Account Number \_\_\_\_\_  
 Service Address \_\_\_\_\_  
 Service Address \_\_\_\_\_  
 Signature \_\_\_\_\_ Date \_\_\_\_\_