



North Bend Electric Aggregation Program

<<insert customer name>>
<<insert customer address>>

<<post mark date>>

Dear North Bend Residents and Businesses,

The Village of North Bend is offering you an opportunity to participate in an Electric Governmental Aggregation Program. North Bend voters previously authorized the Village of North Bend to form a governmental aggregation program and negotiate favorable electric supply prices for eligible residences and businesses. North Bend leaders selected Dynergy as the program supplier through your May 2020 meter read. Both the Village of North Bend and Dynergy are certified by the Public Utilities Commission to provide this service. As an eligible resident or small business, you will be automatically enrolled in the program unless you choose to opt-out (not participate) by **April 24, 2017**.

Program details:

- **Fixed Electricity Price** of 5.39¢ per kWh through your May 2020 meter reading.
- **One energy bill** from Duke Energy, your local utility.
- **No cancelation fee at any time!**
- Duke Energy continues to deliver your electricity and maintain the electric lines and respond to emergencies.
- **Green Energy Option Available:** Uses 100% Renewable Energy - 5.49¢/kWh through your May 2020 meter reading. *Note for the green price, you'll need to call Dynergy (888-682-2170) to enroll in this option.*

Program Enrollment

After your enrollment is finalized, Duke Energy will send you a letter confirming your enrollment and informing you of your ability to cancel your enrollment with no penalty.

How to Opt-Out

If you do not wish to participate, you must opt-out no later than **April 24, 2017**. You can do this by completing and returning the reply card below or calling us toll-free at 888-682-2170.

If you choose to opt out (not participate), you may do so at no charge during this initial enrollment period and you will not be served by Dynergy. If you become part of the aggregation, you may cancel the agreement at any time at no charge by providing notice to Dynergy. If you choose to opt out of the program at this time, or if you choose to leave the program at a later date, you will be served by your utility under its standard service offer or until you choose an alternative supplier of electric service. If you switch back to your utility, you may not be served under the same rates, terms, and conditions that apply to other customers served by your utility. For questions, contact Dynergy at DynergyCustomerService@dynergy.com or call 888-682-2170. Please see the enclosed Terms and Conditions for full program details.

Community: North Bend

◊ Opt out of the North Bend Government Electric Aggregation Program. By checking this box, I understand that my account will not be included in the aggregation program.

This opt out must be post marked by April 24, 2017 and mailed to Dynergy, 312 Walnut Street, Suite 1500, Cincinnati OH 45202
Please fill out the required information in **bold**:

Customer Name _____ **Account Number** <<Account Number>>

Service Address <<service address>> _____

Signature _____ **Date** _____