



City of North Canton Electric Aggregation Program

<insert customer name>>
<insert customer address>>

<<post mark date>>

Dear City of North Canton Residents and Businesses,

The City of North Canton is pleased to announce it has selected Dynergy as the preferred electricity supplier for its Municipal Aggregation Program. In November 2015, City of North Canton voters gave your City Council the authority to form a governmental aggregation program to negotiate a favorable electric price and terms for its residences and businesses.

Here's What You Can Expect:

- You'll receive a competitive, secure rate of **5.105¢/kWh** through your **June 2021** meter reading.
- Receive the same reliable service with a price protected, fixed-term rate.
- Continue to receive one monthly bill from your local utility, AEP Ohio. You'll notice that Dynergy will be a line item for the supply charge.
- After your enrollment is finalized, AEP will send you a confirmation letter.

You're Automatically Enrolled

It's simple and there's no cost to participate. Enrollment is automatic for those who are eligible, but participation is voluntary. You may opt-out of this program without penalty by **May 13, 2019** or leave the program at any time for any reason by providing notice to Dynergy. To learn more about the program, please see the enclosed terms and conditions and FAQs.

How to Opt-Out

If you do not wish to participate, please complete and return the reply card below or call Dynergy at 888-682-2170 by **May 13, 2019**. If you choose to opt out, you will be served by AEP under its standard service offer. If you switch back to your local utility, you may not be served under the same rates, terms, and conditions.

For questions, contact Dynergy at DynergyCustomerService@dynergy.com, call 888-682-2170 or visit <https://www.dynergy.com/municipal-aggregation/communities-we-serve/Ohio/North-Canton>. We are here to help.

Sincerely,
North Canton Local Officials & Dynergy

Community: City of North Canton

I do not want to participate in the City of North Canton Electric Aggregation Program. By checking this box, I understand that my account will **not** be included in the program.

This opt out must be post marked by May 13, 2019 and mailed to
Dynergy, PO Box 650764 Dallas, TX 75265-0764

Customer Name _____

Account Number <<Account Number>>

Service Address <<service address>> _____

Signature _____ Date _____