



<FULLNAME>  
<MAILING ADDRESS\_1>  
<MAILING ADDRESS\_2>  
<CITY>, <ST> <ZIP+4>

Welcome to the  
**North Bend**  
Electric Aggregation Program

Hi <Contact\_First\_NM>,

March 16, 2020

We are pleased to let you know that your community, Village of North Bend, has chosen Dynegy to be the preferred electricity supplier for you and your neighbors through its Electric Aggregation Program. In November 2012, your community gave the Village Council the authority to negotiate the most favorable electricity supply rate and terms for you. We are very proud to have been chosen to serve you!

**Here's What You Can Expect**

- The program is simple! You're automatically enrolled and there's no enrollment, switching or early termination fee.
- You'll receive a guaranteed, fixed rate of 5.09¢ per kWh through your May 2023 meter reading.
- You should see the new price on your bill within two billing cycles of receiving this letter!
- You will continue to receive one monthly bill from your local utility, Duke Energy. You'll notice that Dynegy will show as a line item for the supply portion on your bill.

**Secure Rate**  
+  
**Satisfaction Guaranteed**  
+  
**Trusted by Millions**

**Don't want to participate?**

Just complete and return the reply card below or call Dynegy at 888-682-2170 by April 6, 2020. If you choose to opt out of the program at this time, or if you choose to leave the program at a later date, you will be served by Duke Energy under its standard service offer or until you choose an alternative supplier of electric service. If you switch back to your utility, you may not be served under the same rates, terms, and conditions that apply to other customers served by your utility.

To learn more about the program, please see the enclosed terms and conditions or visit <https://www.dynegy.com/municipal-aggregation/communities-we-serve/Ohio/north-bend>.

With much appreciation,  
Village of North Bend & Dynegy

See Reverse for Frequently Asked Questions

Community: Village of North Bend

I do not wish to take advantage of the favorable rate negotiated through the Village of North Bend Electric Aggregation Program. By checking this box, I understand that my electricity account will not be included in the program.

This opt-out card must be post marked by **April 6, 2020** and mailed to Dynegy, PO Box 650764 Dallas, Texas, 75265-0764

Customer Name \_\_\_\_\_ Account Number \_\_\_\_\_

Service Address \_\_\_\_\_

Service Address \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_