



Welcome to the
 Village of Cleves
 Electric Aggregation Program

June 24, 2021

We are pleased to let you know that the Village of Cleves has chosen Dynergy to be the preferred electricity supplier for you and your neighbors through its Electric Aggregation Program. In November 2012, Village of Cleves voters approved an opt-out electric aggregation giving Village Council the authority to negotiate the most favorable electricity supply rate and terms for you. We are very proud to have been chosen to serve you!

Here's What You Can Expect

- The program is simple! You're automatically enrolled and there's no enrollment, switching or early termination fee.
- You'll receive a fixed rate of 4.93 cents per kWh through your August 2023 meter read. Or choose 100% renewable energy for 5.345 cents per kWh. Please call us for this option.
- Nothing will change! Continue to receive one monthly bill from your local utility, Duke Energy. You'll notice that Dynergy will now show as a line item for the supply portion on your bill.
- Duke Energy will send you a confirmation letter after your enrollment is finalized.

Secure Rate

+

**Satisfaction
 Guaranteed**

+

**Trusted by
 Millions**

Don't want to participate?

Just complete and return the reply card below or call Dynergy at 888-682-2170 by July 15, 2021. If you choose to opt out of the program at this time, or if you choose to leave the program at a later date, you will be served by Duke Energy under its standard service offer or until you choose an alternative supplier of electric service. If you switch back to your utility, you may not be served under the same rates, terms, and conditions that apply to other customers served by your utility.

To learn more about the program, please see the enclosed terms and conditions or visit <https://www.dynergy.com/municipal-aggregation/communities-we-serve/Ohio/Cleves>.

With much appreciation,
 Village of Cleves & Dynergy

See Reverse for Frequently Asked Questions

Community: Village of Cleves

I do not wish to take advantage of the favorable rate negotiated through the Village of Cleves Electric Aggregation Program. By checking this box, I understand that my electricity account will not be included in the program.

This opt-out card must be post marked by **July 15, 2021** and mailed to Dynergy, PO Box 650764 Dallas, Texas, 75265-0764

Customer Name _____ Account Number _____

Service Address _____

Service Address _____

Signature _____ Date _____