



Dynergy Energy Services
 Shirley Electric Aggregation Program
 (866) 220-5696

January 17, 2020

Dear Shirley Basic Electric Service Customer:

The Town of Shirley has selected Dynergy to provide electric power supply for all National Grid customers on basic service. All residential and commercial customers will be guaranteed the rates noted below for a 36 month period starting with your March meter read. No action is needed on your part to participate in the Shirley Electric Aggregation Program. All eligible basic service customers will be automatically enrolled. If you do not want to be enrolled in the program you may opt-out and choose National Grid basic service, or opt-out and choose another competitive supplier.

Basic service customers in Shirley will receive additional notifications of the electric aggregation from National Grid via a “supplier switch” having occurred. This will indicate the rate taking effect on your next bill.

If you receive a low income delivery rate or are on a budget or payment plan, you will continue to receive those services.

	Shirley Electric Aggregation (Supply Services Only)	National Grid Basic Service (Supply Service Only)
Rate		
Residential	\$0.10577/kWh	\$0.13957/kWh
Commercial/Streetlight	\$0.10577/kWh	\$0.12160/kWh
Industrial	\$0.10577/kWh	\$0.11247/kWh
Duration	March 2020 - March 2023 (Rates apply to service beginning and ending on the days of the month that your meter is read in your service area)	November 1, 2019-April 30,2020 (Residential and Small Commercial rates change every 6 months, Large Commercial and Industrial rates change every 3 months)
Exit Terms	NO PENALTY CHARGE	May Assess a Reconciliation Charge or Credit

Under the switch to the Shirley Electric Aggregation Program you will continue to receive one electric bill from National Grid and payments should be sent to National Grid. No payments should be directed to Dynergy, the supplier chosen by the Town.

The Shirley Electric Aggregation Program will only change who supplies the power for your service, National Grid will remain responsible for delivery of your power supply. National Grid will continue to provide meter reading as well as maintenance of the transmission and distribution lines. All customers will maintain the same rights and protections as any National Grid customer. However, failure to pay your electric bill in a timely manner could result in being moved back to National Grid basic service.

OPT-OUT Process

Should you choose to opt-out of the Shirley Electric Aggregation Program, please fill out, sign, and return the enclosed postage paid card by **February 21, 2020**. After the initial opt-out period, should you want to be placed on National Grid Basic Service, please call Gridsmart Energy, the Town of Shirley's consultant, toll-free at **(844) 732-8028**.

You may always email the program directly at shirleyelectricagg@gmail.com with questions or information requests about the program.

SUPPLIER INFORMATION

The aggregation supplier is Dynegy. You may contact the supplier at (866) 220-5696 between the hours of 9:00AM and 8:00 PM EST, or via email at DESCustCare@Dynergy.com.

TAX EXEMPT SMALL BUSINESS CONSUMERS must send, email or fax a copy of their Energy Exemption Certificate directly to Dynegy Energy Services Attn: Customer Care at P.O. Box 650764, Dallas, TX 75265 or Salestax_geotax@vistraenergy.com (email) or (866) 257-1795 (fax) in order to maintain their tax exempt status.