

THE TOWN OF LENOX'S COMMUNITY CHOICE POWER SUPPLY PROGRAM CONSUMER NOTIFICATION

December 16, 2020

Dear Lenox Basic Service Consumer:

The Town of Lenox is pleased to announce that **Dynegy Energy Services** ("Dynegy") has been selected as the supplier for its Community Choice Power Supply Program ("Program"). This Program is a municipal aggregation which enables local government to combine the purchasing power of its residents and businesses to provide them with an alternative to Eversource Basic Service (M.G.L. c. 164, § 134). This Program only affects the supply portion of your monthly bill. It will not affect the delivery portion of your monthly bill. Eversource will continue to deliver your electricity but Lenox has chosen the supplier for the Program. Dynegy will provide electric power supply for all consumers currently on Basic Service in Lenox. This letter is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

- **✓ YOU WILL BE AUTOMATICALLY ENROLLED IN THIS PROGRAM UNLESS YOU CHOOSE NOT TO PARTICIPATE AND OPT-OUT.**
- ✓ YOU MUST RESPOND BY JANUARY 18, 2021 IF YOU DO NOT WISH TO BE AUTOMATICALLY ENROLLED.

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. The only difference you will see is that Dynegy will be printed under the "Supplier Services" section of your monthly bill. You will continue to receive one bill from Eversource. You will continue to send your payments to Eversource for processing. Eversource will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

COMPARATIVE RATES AND TERMS

	Lenox's Program*	Eversource Basic Service
	(Supplier Services Only)	(Supplier Services Only)
Rate		
	60.00C02 I M/I	60.40705
Residential	\$0.09603 per kWh	\$0.10795 per kWh
Small C&I	\$0.09603 per kWh	\$0.10067 per kWh
Medium & Large C&I	\$0.09603 per kWh	\$0.10548 per kWh
Streetlight	\$0.09603 per kWh	\$0.07341 per kWh
Renewable Energy	5% MA Class I RECs above	Meets Massachusetts renewable
Content	minimum state requirements	energy requirements
Duration	January 2021 – January 2024	January 1, 2021 – June 30, 2021
	[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.]	[Residential, Small C&I and Streetlight rates change every 6 months. Medium & Large C&I rate changes every 3 months.]
Exit Terms	NO CHARGE	May receive a reconciliation charge or credit [Large C&I only]

^{*}Rate includes Consultant Fee of \$0.001 per kWh to facilitate Lenox's Community Choice Power Supply Program.

IMPORTANT INFORMATION

- At present, the Residential, Small C&I and Medium & Large C&I aggregation rate is lower than Eversource's Basic Service rate. The aggregation rate is fixed for 36 months (January 2021 to January 2024) while Eversource's Basic Service rate changes twice a year, in January and July. As a result, the aggregation rate may not always be lower than Eversource's Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against Eversource's Basic Service rate. However, SUCH SAVINGS AND FUTURE SAVINGS CANNOT BE GUARANTEED.
- There is **NO CHARGE TO OPT-OUT** of the Program and return to Eversource Basic Service.

^{*}Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.

IF YOU HAVE BEEN MAILED THIS NOTIFICATION you do not need to take any action to participate in the Program.

ALL BASIC SERVICE CONSUMERS who have been mailed this notification will be AUTOMATICALLY enrolled in the Program and start benefiting from the aggregation rate beginning on the day of the month in February 2021 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

WATCH YOUR EVERSOURCE BILL FOR FURTHER NOTIFICATION of the Program.

- Your February 2021 bill will state that you are being switched to Lenox's Program.
- Your March 2021 bill will show Lenox's supplier and aggregation rate under "Supplier Services".

BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE CONSUMERS will continue to receive those benefits from Eversource.

SOLAR PANEL AND COMMUNITY SOLAR CONSUMERS will continue to receive net metering or on-bill credits while receiving electricity supply under the Program and the value of these credits will not be altered by participating in the Program.

ANY APPLICABLE TAXES WILL BE BILLED as part of the Program's power supply charge. You will be responsible for identifying and requesting an exemption from the collection of taxes by providing appropriate documentation.

TAX EXEMPT SMALL BUSINESS CONSUMERS <u>must</u> send, email or fax a copy of their Energy Exemption Certificate directly to Dynegy Energy Services Attn: Customer Care at P.O. Box 650764, Dallas, TX 75265 or <u>Salestax geotax@vistraenergy.com</u> (email) or (866) 257-1795 (fax) in order to maintain their tax exempt status.

IF YOU HAVE ALREADY CHOSEN A COMPETITIVE SUPPLIER ON YOUR OWN you <u>must</u> opt-out of this Program. This will ensure you continue to get your electricity from that Competitive Supplier.

IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION THROUGH EVERSOURCE your participation in this Program will not affect your participation in that Green Power Supply.

IF YOU DO NOT WISH TO PARTICIPATE IN THIS PROGRAM you may: 1) Opt-out and continue paying Eversource's Basic Service rate; or 2) Opt-out and choose your own Competitive Supplier (if one is available to you).

HOW TO OPT-OUT

- Sign and return the enclosed opt-out card in the postage paid envelope provided; OR
- Visit colonialpowergroup.com/lenox and click the opt-out button, then fill out and submit the Opt-Out Form; OR
- Call Dynegy at (866) 220-5696 and ask to remain on Eversource Basic Service.

ANY TIME AFTER ENROLLMENT you can still opt-out with NO CHARGE. It may take a couple of billing cycles before you are back on Eversource Basic Service. If you choose to opt-out after the initial enrollment, you may submit an Opt-Out form at <u>colonialpowergroup.com/lenox</u> **OR** call Dynegy at (866) 220-5696 and ask to be placed on Eversource Basic Service.

FOR MORE DETAILED INFORMATION regarding Lenox's Program, please visit <u>colonialpowergroup.com/lenox</u> or call us toll-free at (866) 485-5858 ext. 1. To learn more about Dynegy, please visit <u>dynegy.com/municipal-aggregation/communities-we-serve/massachusetts/lenox</u>.

TO ACCESS EVERSOURCE'S BASIC SERVICE RATES please visit:

- Residential Rates <u>eversource.com/content/wma/residential/my-account/billing-payments/about-your-bill/rates-tariffs/basic-service-western-ma</u>.
- Business Rates <u>eversource.com/content/wma/business/my-account/billing-payments/about-your-bill/rates-tariffs/basic-service-western-ma</u>.

Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the Town of Lenox to facilitate the Community Choice Power Supply Program.