



THE TOWN OF CONWAY'S COMMUNITY CHOICE POWER SUPPLY PROGRAM CONSUMER NOTIFICATION

June 19, 2020

Dear Conway Basic Service Consumer:

The Town of Conway is pleased to announce that **Dynergy Energy Services** (“Dynergy”) has been selected as the supplier for its Community Choice Power Supply Program (“Program”). This Program is a municipal aggregation which enables local government to combine the purchasing power of its residents and businesses to provide them with an alternative to Eversource Basic Service (M.G.L. c. 164, § 134). This Program only affects the supply portion of your monthly bill. It will not affect the delivery portion of your monthly bill. Eversource will continue to deliver your electricity but Conway has chosen the supplier for the Program. Dynergy will provide electric power supply for all consumers currently on Basic Service in Conway. This letter is intended to tell you about this Program for electric power supply. In accordance with state law, it also informs you of your rights and options if you choose not to participate in the Program.

- ✓ **YOU WILL BE AUTOMATICALLY ENROLLED IN THIS PROGRAM UNLESS YOU CHOOSE NOT TO PARTICIPATE AND OPT-OUT.**
- ✓ **YOU MUST RESPOND BY JULY 22, 2020 IF YOU DO NOT WISH TO BE AUTOMATICALLY ENROLLED.**

YOU WILL NOT NOTICE ANY CHANGE IN YOUR ELECTRICITY SERVICE. The only difference you will see is that Dynergy will be printed under the “Supplier Services” section of your monthly bill. You will continue to receive one bill from Eversource. You will continue to send your payments to Eversource for processing. Eversource will continue to respond to emergencies, read meters and maintain the distribution and transmission lines. Reliability and quality of service will remain the same. Furthermore, you will continue to have all existing consumer rights and protections.

COMPARATIVE RATES AND TERMS

	Conway's Program* (Supplier Services Only)			Eversource (Supplier Services Only)
	STANDARD	OPTIONAL		BASIC SERVICE
Rate			TO CHOOSE A BASIC PRODUCT OR A PRODUCT WITH 100% NEW ENGLAND RENEWABLE ENERGY SEE BACK FOR INSTRUCTIONS	
Residential	\$0.08898 per kWh	\$0.10190 per kWh		\$0.09020 per kWh
Sm C&I	\$0.08898 per kWh	\$0.10190 per kWh		\$0.08619 per kWh
Med & Lg C&I	\$0.08898 per kWh	\$0.10190 per kWh		\$0.07608 per kWh
Streetlight	\$0.08898 per kWh	\$0.10190 per kWh		\$0.05956 per kWh
Duration	August 2020 – December 2020	January 2021 – January 2024		July 1, 2020 – December 31, 2020
	<i>[Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.]</i>			<i>[Residential, Small C&I and Streetlight rates change every 6 months. Medium & Large C&I rate changes every 3 months.]</i>
Renewable Energy Content	5% MA Class I RECs above minimum state requirements	25% MA Class I RECs above minimum state requirements		Meets Massachusetts renewable energy requirements
Exit Terms	NO CHARGE			May receive a reconciliation charge or credit <i>[Large C&I only]</i>

*Rate includes Consultant Fee of \$0.001 per kWh to facilitate Conway's Community Choice Power Supply Program.

*Rate may increase as a result of a change in law that results in a direct, material increase in costs during the term of the contract.

IMPORTANT INFORMATION

- At Program launch, the Residential aggregation rate is lower than Eversource's Basic Service rate. The aggregation rate is fixed for the first 5 months (August 2020 to December 2020), then changes and is fixed for the remaining 36 months (January 2021 to January 2024) while Eversource's Basic Service rate changes twice a year, in January and July. As a result, the aggregation rate may not always be lower than Eversource's Basic Service rate. The goal of the aggregation is to deliver savings over the life of the Program against Eversource's Basic Service rate. However, **SUCH SAVINGS AND FUTURE SAVINGS CANNOT BE GUARANTEED.**
- There is **NO CHARGE TO OPT-OUT** of the Program and return to Eversource Basic Service.

« SEE BACK FOR ADDITIONAL INFORMATION »

IF YOU HAVE BEEN MAILED THIS NOTIFICATION you do not need to take any action to participate in the Program.

ALL BASIC SERVICE CONSUMERS who have been mailed this notification will be AUTOMATICALLY enrolled in the Program and start benefiting from the aggregation rate beginning on the day of the month in August 2020 that your meter is read. This date varies by service area. Your meter reading date is shown on your bill.

WATCH YOUR EVERSOURCE BILL FOR FURTHER NOTIFICATION of the Program.

- Your August 2020 bill will state that you are being switched to Conway's Program.
- Your September 2020 bill will show Conway's supplier and aggregation rate under "Supplier Services".

BUDGET PLAN OR ELIGIBLE LOW-INCOME RATE CONSUMERS will continue to receive those benefits from Eversource.

SOLAR PANEL AND COMMUNITY SOLAR CONSUMERS will continue to receive their net metering or on-bill credits while benefiting from the aggregation rate.

ANY APPLICABLE TAXES WILL BE BILLED as part of the Program's power supply charge. You will be responsible for identifying and requesting an exemption from the collection of taxes by providing appropriate documentation.

TAX EXEMPT SMALL BUSINESS CONSUMERS must send, email or fax a copy of their Energy Exemption Certificate directly to Dynegy Energy Services Attn: Customer Care at P.O. Box 650764, Dallas, TX 75265 or Salestax_geotax@vistraenergy.com (email) or (866) 257-1795 (fax) in order to maintain their tax exempt status.

IF YOU HAVE ALREADY CHOSEN A COMPETITIVE SUPPLIER ON YOUR OWN you must opt-out of this Program. This will ensure you continue to get your electricity from that Competitive Supplier.

IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION THROUGH EVERSOURCE your participation in this Program will not affect your participation in that Green Power Supply.

IF YOU DO NOT WISH TO PARTICIPATE IN THIS PROGRAM you may: 1) Opt-out and continue paying Eversource's Basic Service rate; or 2) Opt-out and choose your own Competitive Supplier (if one is available to you).

HOW TO OPT-OUT

- Sign and return the enclosed opt-out card in the postage paid envelope provided; **OR**
- Visit colonialpowergroup.com/conway and click the opt-out button, then fill out and submit the Opt-Out Form; **OR**
- Call Dynegy at (866) 220-5696 and ask to remain on Eversource Basic Service.

ANY TIME AFTER ENROLLMENT you can still opt-out with NO CHARGE. It may take a couple of billing cycles before you are back on Eversource Basic Service. If you choose to opt-out after the initial enrollment, you may submit an Opt-Out form at colonialpowergroup.com/conway **OR** call Dynegy at (866) 220-5696 and ask to be placed on Eversource Basic Service.

TO CHOOSE A BASIC PRODUCT OR A PRODUCT WITH 100% NEW ENGLAND RENEWABLE ENERGY you may call Dynegy at (866) 220-5696 and ask to be enrolled in one of the following products:

- **Conway's Optional Basic Product** meets Massachusetts renewable energy requirements. This product is being offered at \$0.08710 per kWh for the first 5 months (August 2020 to December 2020), then changes and is being offered at \$0.09243 per kWh for the remaining 36 months (January 2021 to January 2024).
- **Conway's Optional Green 100 Product** provides 100% MA Class I Renewable Energy Certificates (RECs). This product is being offered at \$0.12466 per kWh for the first 5 months (August 2020 to December 2020), then changes and is being offered at \$0.13032 per kWh for the remaining 36 months (January 2021 to January 2024).

FOR MORE DETAILED INFORMATION regarding Conway's Program, please visit colonialpowergroup.com/conway or call us toll-free at (866) 485-5858 ext. 1. To learn more about Dynegy, please visit dynegy.com/municipal-aggregation/communities-we-serve/massachusetts/conway.

TO ACCESS EVERSOURCE'S BASIC SERVICE RATES please visit:

- Residential Rates – eversource.com/content/wma/residential/my-account/billing-payments/about-your-bill/rates-tariffs/basic-service-western-ma.
- Business Rates – eversource.com/content/wma/business/my-account/billing-payments/about-your-bill/rates-tariffs/basic-service-western-ma.

Colonial Power Group, Inc. is an energy consulting company chosen on a competitive basis by the Town of Conway to facilitate the Community Choice Power Supply Program.