



Town of Avon

Community Electricity Aggregation Program

April 26, 2019

Dear Basic Service Customer,

The Town of Avon approved a Community Electricity Aggregation program authorizing our community to aggregate the electricity load (usage) of those residents and businesses that are on Basic Service with National Grid. The goals of the Program are to provide you with competitive choice, longer-term price stability and more renewable energy options.

Este aviso contiene información importante de la Municipalidad acerca de su servicio eléctrico y usted debe mandar a traducir este aviso. Si tiene preguntas, comuníquese con la línea telefónica gratuita de atención al cliente llamando al (866) 220-5696.

Cette notification provenant de la ville contient des informations importantes concernant votre service d'électricité et vous devriez la faire traduire. En cas de questions, veuillez contacter le numéro gratuit du service à la clientèle au (866) 220-5696.

You will be automatically enrolled in the Town of Avon Community Electricity Aggregation program unless you choose not to participate. **YOU MUST MAIL AND POSTMARK YOUR OPT-OUT CARD ON OR BEFORE JUNE 1, 2019 TO AVOID AUTOMATIC ENROLLMENT IN THE AGGREGATION PROGRAM.**

After a competitive bid process, Dynegy was selected as our Electricity Supplier with a contract term from your scheduled July 2019 meter reading to your December 2021 reading.

Rate Class	"Town of Avon Community Electricity Aggregation Program" (Standard Product - No Action Required)	"Avon Premium 100% Green" One Hundred (100) Percent Renewable Energy	Current National Grid Basic Service
Residential Customers (R-1, R-2, R-4)	\$0.10631/kWh	\$0.12438/kWh	\$0.10820/kWh
Commercial (G-1, S-1, S-2, S-3, S-5, S-6)	\$0.10631/kWh	\$0.12438/kWh	\$0.09668/kWh
Industrial SEMA* (G-2, G-3)	\$0.10631/kWh	\$0.12438/kWh	\$0.10667/kWh SEMA*
Duration	July 2019 – December 2021 Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.		May 1 – October 31, 2019 or July 31, 2019* Residential and Commercial rates change every six months. *Industrial rates change every three months.

Rates indicated above are for Supply Services only. Under the contract, the rate per kWh for electric supply will be fixed until your December 2021 meter reading. The Standard Product rate for Residential customers will remain below National Grid's Basic Service rate until National Grid's Basic Service rates for Residential customers change November 1, 2019. The Standard Product rate for Commercial and Industrial customers are not below National Grid's current Basic Service rates. Program prices could increase as a result of a change in law that results in a direct, material increase in costs during the term of the electric supply agreement.

There is no guarantee of savings. The primary intent of the Program is to provide you with competitive choice and longer-term price stability over the duration of the 29-month contract term. However, National Grid rates for electric supply change every six months (November 1 and May 1) for Residential and Commercial customers, and every three months for Industrial customers. National Grid's Basic Service rates may drop below the Standard Program rate for Residential customers during any given subsequent period.

AN ADMINISTRATIVE ADDER of \$0.001/kWh for the aggregation consultant is included in the Avon program rates shown above.

PROGRAM DETAILS

- As an eligible participant, your account will be automatically enrolled in the Program unless you choose to opt out.
- You may leave the Program at any time without early termination fees.
- You will continue to receive one bill from National Grid.
- You will continue to send payment to National Grid.
- National Grid will continue to respond to emergencies and outages.
- Reliability and quality of service will remain the same.

Participation	Needed
If you want to participate in this program	No action required
If you do NOT want to participate in this program	Sign the enclosed opt-out card. Mail the card in the enclosed postage-paid envelope no later than <u>JUNE 1, 2019</u> .

IF YOU HAVE BEEN MAILED THIS NOTIFICATION, you do not need to take any action in order to participate in the Program.

ALL BASIC SERVICE CUSTOMERS who have been mailed this notification will automatically be enrolled in the Program and start receiving the program's fixed rate beginning on the day of the month that your meter read occurs. The new rate will be reflected on your subsequent month's bill. This date varies by service area. Your meter reading date is shown on your bill.

TAX-EXEMPT SMALL BUSINESS CONSUMERS must send or fax a copy of their Energy Exemption Certificate directly to Dynegy via email, fax, or mail in order to maintain their tax-exempt status.

Email: DESCustCare@Dynegy.com

Fax: (866) 257-1795

Address: Dynegy, Attn: Customer Care, 1500 Eastport Plaza Drive, Collinsville, IL 62234

BUDGET PLAN OR ELIGIBLE LOW-INCOME DELIVERY RATE CONSUMERS will continue to receive those benefits from National Grid.

IF YOU HAVE SELECTED A COMPETITIVE SUPPLIER AND BELIEVE YOU HAVE RECEIVED THIS OPT-OUT LETTER IN ERROR, you must sign the attached card and opt out of this program. This will ensure you continue to receive your electricity from that Competitive Supplier and prevent any possible early termination fees.

RENEWABLE ENERGY

• OPTION: "AVON PREMIUM 100% GREEN" – 100 PERCENT RENEWABLE ENERGY

The optional product offers an elective one hundred (100) percent local renewable energy originating from qualifying Massachusetts Class 1 Renewable Energy Certificates. Call our program supplier, Dynegy, at (866) 220-5696 to opt in. The price of this offer is \$0.12438/kWh.

IF YOU HAVE JOINED NATIONAL GRID'S "GREEN UP" PROGRAM and believe you have received this letter in error, you must sign the attached card and opt out of this program. This will ensure you remain a National Grid Green Up customer.

SOLAR ELECTRICITY CONSUMERS will not be impacted and will continue to receive their net metering credits while participating in the Program.

INSTRUCTIONS ON HOW TO OPT OUT

If you do not wish to participate in the Program, simply sign and return the enclosed postage-paid envelope. The envelope must be mailed or post-marked on or before **June 1, 2019** to avoid automatic enrollment in the aggregation program. There is no penalty to opt out in order to remain on National Grid's Basic Service.

ANY TIME AFTER ENROLLMENT, you can leave the Program with no early termination fees. This will occur during the next available billing cycle, whereupon your account(s) will be returned to National Grid's Basic Service.

HOW TO ACCESS BASIC SERVICE IF YOU WANT TO LEAVE THE PROGRAM

Additional information about National Grid Basic Service electricity rates may be found on the MASS.GOV website here:

www.mass.gov/information-for-consumers-about-the-electric-industry, or visit the National Grid website

<https://www.nationalgridus.com/MA-Home/>. Please refer to the Basic Service category to determine the best option for you.

Account holders may also call National Grid at (800) 322-3223.

FOR MORE DETAILED INFORMATION regarding your community's Program, visit Avon-CEA.com, or call toll free (866) 225-5676.

SUPPLIER INFORMATION

The aggregation supplier is Dynegy. You may contact the supplier at (866) 220-5696, Monday through Friday, between the hours of 9:00 AM and 8:00 PM EST, or via email at DESCustCare@Dynegy.com.

THERE IS NO GUARANTEE SAVINGS

The primary intent of the Program is to provide you with competitive choice and longer-term price stability over the duration of the 29-month contract term. However, National Grid rates for electric supply change every six months (November 1 and May 1) for Residential and Commercial customers, and every three months for Industrial customers. National Grid's Basic service rates may drop below the Standard Product Program rate for Residential customers during any subsequent period.