

SAMPLE



Customer Name: Mr. Bob Jones
Mailing Address : 123 Village Avenue
Mailing City, State, Zip: McCook, IL 60525

ComEd Account Number: 1234567890
Service Address: 123 Village Avenue
City, State, Zip: McCook, IL 60525

Current Electric Supplier: Supplier Name
New Electric Supplier: Dynegy Energy Services
New Electric Supplier Telephone #: 1-844-351-7691
Effective Date: DATE

Electric Supplier Choice Confirmation

Dear Customer:

We have received notice that your electric supplier of choice is being changed to Dynegy Energy Services. This change will take place within two business days of DATE. Please contact your new electric supplier, Dynegy Energy Services at 1-844-351-7691, with any questions you may have about your supply agreement or your electric supply. You have the right to cancel this enrollment for any reason by DATE by contacting Dynegy Energy Services at 1-844-351-7691 or ComEd.

Your electric supplier may have been changed as part of a governmental aggregation program managed by your municipality, county or township. Please contact your governmental authority or check its website if you have any questions about the program.

Some suppliers may have an early termination fee while others may not. Please check your new supplier agreement for customer terms and conditions. If you are changing suppliers as part of an opt-out aggregation, your opt-out notice also provided information about any termination fee.

You will remain a ComEd residential customer for electric delivery services. ComEd will still deliver electricity to residential customers in Northern Illinois independent of electric supplier choice. ComEd will continue to maintain the electric system and restore service after storms or power outages. If you have any questions about your delivery services, such as power outages, metering, moving to a new address or service requests, please visit us at ComEd.com or at 1-800-EDISON-1 (1-800-334-7661).

ComEd supports electricity competition and customer choice. To learn more about customer choice, please visit ComEd.com/customer-choice or PlugInIllinois.org.

Respectfully,

Val Jensen
Senior Vice President, Customer Operations